

29 November 2018

Ms Bronwyn K Morris
President and Chair
RACQ
P.O. Box 4
Springwood QLD 4127

Our ref KT:MD

Dear President

RACQ echoes calls for CTP change

I write to raise my concern about an article published on your RACQ Live website entitled “RACQ echoes calls for CTP change”.

The article discusses a recent news item in the Courier Mail and provides commentary by Mr John Myler, RACQ Insurance CEO.

In the article Mr Myer is quoted as saying:

*“As car technology and safety improves we’re naturally seeing a decrease in the number of car crashes in Queensland, yet CTP claims are increasing as claim farmers and **greedy lawyers** take advantage of a loophole in the system.”* [emphasis added]

With respect, this description of lawyers brings discredit on the RACQ and is disappointing to see from a respected institution such as yours.

The Society has been very vocal in calling for claims farming to be addressed and has worked closely with Government on its proposed measures. This fact is overlooked in your narrative.

We would be very pleased to discuss with you any of the concerns RACQ may have at any time, but messaging such as the above does little to advance a respectful working relationship.

I would be very pleased to receive your advice about the concerns held by RACQ and to engage in meaningful discussion.

Yours faithfully



Ken Taylor
President