

7 August 2025

Our ref: [KS:CC]

Right to Repair Review Unit  
Competition Taskforce Division  
The Treasury  
Langton Crescent  
PARKES ACT 2600  
AUSTRALIA

By email: [REDACTED]

Dear Director

### **Review of the Motor Vehicle Service and Repair Information Sharing Scheme**

Thank you for the opportunity to provide feedback on the Motor Vehicle Service and Repair Information Sharing Scheme (**the Scheme**).

This response has been informed by input from members of our Competition and Consumer Law and Privacy, Data, Technology and Intellectual Property Law Committee.

We note that since July 2022, the Scheme has required all service and repair information car manufacturers share with their dealership networks, to also be available to independent repairers and registered training organisations, at a price not exceeding fair market value.<sup>1</sup>

QLS is supportive of the Scheme which we understand is assisting independent mechanics to obtain the information needed to conduct repairs. QLS considers the Scheme's approach is necessary to promote competition in the market, and to mitigate circumstances where motor dealers may seek to withhold information to limit competition.

However, in our member's experience, consumers tend to consider they need to use authorised repairers as opposed to using the wider variety of options the Scheme opens to them. Such an 'authorised repairer's only' approach, particularly when linked to warranties, is anti-competitive and can be detrimental to consumers.

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<sup>1</sup> See [Honda pays penalty for alleged breach of car service and repair information sharing scheme | ACCC](#).

## Motor Vehicle Service and Repair Information Sharing Scheme

The feedback from our members suggests there is a need for increased awareness of what the Scheme does and how it helps consumers in the wider community. Consumers and mechanics should be better informed of their rights in this regard.

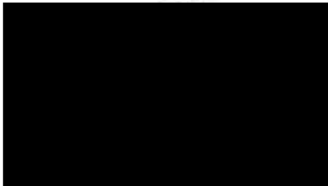
We support both consumer and industry focussed guidance to support compliance.<sup>2</sup>

Additionally, from an intellectual property perspective, we consider the Scheme balances the manufacturer's rights to exclusive exploitation of intellectual property rights – including copyright, patent and registered design rights (in the servicing and repair information), with reasonable and appropriate compensation for third party use by independent repairers.

Whilst intellectual property rights contemplate exclusive, temporary and/or monopoly rights, the intended overarching effect of intellectual property is that the public enjoy the benefit of innovation and technological advancement. This has become an industry expectation in other fields where technologies have become essential or standardised.<sup>3</sup>

If you have any queries regarding the contents of this letter, please do not hesitate to contact our Legal Policy team via [policy@qls.com.au](mailto:policy@qls.com.au) or by phone on [REDACTED] [REDACTED]

Yours faithfully



Genevieve Dee  
**President**

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<sup>2</sup> We note the ACCC flagged releasing updated industry guidance about the MVIS scheme here < [Honda pays penalty for alleged breach of car service and repair information sharing scheme | ACCC](#)>.

<sup>3</sup> An example of this is evident through the widescale adoption of fair, reasonable and non-discriminatory ('FRAND') licensing principles in essential or standardised IT and communications technologies.